

STUDENT SATISFACTION SURVEY ANALYSIS REPORT AND ACTION PLAN

Session 2019-20

Students are an asset for any educational organization and they are the source for continuous self-analysis of a college. Considering the importance of their opinions and suggestions, Guru Nanak Girls College framed a well-structured questionnaire ranging from Curriculum, infrastructure, teaching-learning environment and generated a comprehensive report based on their responses.

During the survey, the various areas of focus were:

- Academic Aspects
- Teaching-Learning and Evaluation
- Infrastructural Resources
- Governance and Leadership

The mechanism followed for analysis is as follows:

- Collection of Student Feedback
- Interpretation & analysis of Results
- Discussion of Results with Management.
- Action Plan

Action Taken Report Interpretation & Analysis of Feedback for the Session 2019-20

Total Strength:

Sample Size:82

1. Are you satisfied with the course content of your programme?

Response: 99% of the students are satisfied with the course content of their programme.

2. Are you satisfied with the internal evaluation process?

Response: 99% students expressed satisfaction.

3. Were your attendance and result record Conveyed to you in time?

Response: 99 % students are satisfied .

4. Did you get proper information related to events, programs in college on notice board.

Response: 100%.The college has an excellent system of putting everything on notice board.

5. Do you find Extension Activities conducted by the college to be relevant?

Response: 95% students expressed their satisfaction over this.

Action Plan: The various departments and clubs of the college had been trying to achieve 100 percent satisfaction of the students by conducting more relevant activities.

6. Are you satisfied with the infrastructural facilities in your classrooms like benches, electric lights, fans etc.?

Response: 91% of the students are satisfied.

Action Plan: The college will try to improve whatever deficiencies are there in the infrastructure.

7.Do you think there are enough books, journals, newspaper in the library concerning your subjects?

Response: 94% expressed their satisfaction.

Action Plan:The plan is to equip library with more books as per the demand of the students.

8. Does the College provide Safe drinking water and sanitation facility?

Response: 80% are satisfied with water arrangements in the college.

Action Plan:The college plans to install more water coolers in the campus.

9.Are you satisfied with your teachers?

Response: 100%.GNG College has a fleet of dedicated and hard working teachers.

10. Do your teachers provide you with additional study material / notes and other learning inputs for clarity and understanding of the subject?

Response: 99% students agreed that proper guidance and study material is provided to them by their teachers.

11. Do you make use of Suggestion Box provided in the College?

Response: Only 70 % of the students make use of suggestion box.

Action Plan:The college has decided to sensitize students more about the suggestion box in their tutorial as well as in their regular classes and encourage them to make use of it.

12.Are you satisfied with the facilities for extracurricular activities and sports?

Response:99%.Almost all the students expressed their satisfaction.

13. Is the College Office Supportive in dealing with administrator?

Response: 90%.

Action Plan: The plan of action is to bridge the communication gap between the administrative staff and the students.

14. Is the campus Eco Friendly and Green?

Response: 98% students are happy about it.

15. Are you a Member of any Club of the College?

Response: only 43% students responded positively .

Action Plan: More and more students will be encouraged to be a part of NSS, NCC and various other clubs of the college.

16. How do you rate your teachers for helping in Career Guidance and Assistance?

Response: 98% students expressed their satisfaction.

17. How would you rate safety of girls in the College?

Response: 99% students feel safe in the college campus.

18. How would you rate the advice given to you by the teachers on Admission duty to select your programme?

Response: 100% .All the students are happy with the advice they got by the teachers at the time of their admission.

19. What is your overall opinion about the Institution?

Response: 100%.All the students have high opinion about the institution.

20. What is your view regarding waste management measures in the College?

Response: 95% students expressed their satisfaction .

Action Plan: The college plans to adopt various measures to recycle most of its waste.

21. Any change or improvement you would like to see in your Institution.

Most of the students are completely satisfied with the college with a few demanding for more water coolers and a bigger common room.